SENTRYNET



Call 800-932-3304 for all your needs!



Online Account Management at https://nc1.sentrynet.com/masweb



End-Users Call 800-814-7144

To cancel an alarm or put a system on test.



OPTION 2

Dealer Relations

- Monday Friday 8 a.m. 5 p.m. CDT
- Group E-mail =

sentrynet-dealerrelations@sbdinc.com

- Training on tools offered
- Guidance on services and solutions

OPTION 4

Data Entry

- Monday Friday 8 a.m. 5 p.m. CDT
- Saturday 7 a.m. 3 p.m. CDT
- Group E-mail = <u>sentrynet-changes@sbdinc.com</u>
- Entering of new accounts
- Reporting
- Updating and making changes to accounts

Dealer Portal

http://portal.sentrynet.com

- Custom Marketing Material
- Online CEU Classes
- Industry Resource Library

OPTION 3

Technical Support

- Monday Friday 8 a.m. 5 p.m. CDT
- Group E-mail =

sentrynet-techsupport@sbdinc.com

- Assists with signal transmission
- Helps with setting-up enhanced services

OPTION 5

Billing

- Monday Friday 8 a.m. 5 p.m. CDT
- Group E-mail = <u>sentrynet-accounting@sbdinc.com</u>
- Cancellations are sent to accounting
- SentryNet and Enhanced Services Invoices
- Invoices are mailed monthly. Statements are sent quarterly.

OPTION 6

MASweb

- Web access = https://nc1.sentrynet.com/masweb
- Account Management
- Watch Scroll

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