



Call **800-932-3304** for all your needs!



Online Account Management at
<https://nc1.sentrynet.com/masweb>



End-Users Call **800-814-7144**
To cancel an alarm or put a system on test.



OPTION 2

Dealer Relations

- Monday – Friday 8 a.m. – 5 p.m. CDT
- Group E-mail = sentrynet-dealerrelations@sbdinc.com
- Training on tools offered
- Guidance on services and solutions

OPTION 4

Data Entry

- Monday – Friday 8 a.m. – 5 p.m. CDT
- Saturday – 7 a.m. – 3 p.m. CDT
- Group E-mail = sentrynet-changes@sbdinc.com
- Entering of new accounts
- Reporting
- Updating and making changes to accounts

Dealer Portal

<http://portal.sentrynet.com>

- Custom Marketing Material
- Online CEU Classes
- Industry Resource Library

OPTION 3

Technical Support

- Monday – Friday 8 a.m. – 5 p.m. CDT
- Group E-mail = sentrynet-techsupport@sbdinc.com
- Assists with signal transmission
- Helps with setting-up enhanced services

OPTION 5

Billing

- Monday – Friday 8 a.m. – 5 p.m. CDT
- Group E-mail = sentrynet-accounting@sbdinc.com
- Cancellations are sent to accounting
- SentryNet and Enhanced Services Invoices
- Invoices are mailed monthly. Statements are sent quarterly.

OPTION 6

MASweb

- Web access = <https://nc1.sentrynet.com/masweb>
- Account Management
- Watch Scroll