

This **MASTER MONITORING AGREEMENT** is made this

_____ day of _____, _____ by

STANLEY Convergent Security Solutions, Inc.
and:

INSTALLATION COMPANY NAME: _____

CONTACT: _____

PHYSICAL ADDRESS: _____

CITY: _____ *STATE:* _____ *ZIP:* _____

MAILING ADDRESS: _____

CITY: _____ *STATE:* _____ *ZIP:* _____

TELEPHONE #: _____

EMAIL ADDRESS: _____

Installation Company has read, understands and will comply with the terms, covenants and conditions as contained within the Master Monitoring Agreement. Attached hereto.

STANLEY Security

Installation Company

Print Name _____

Print Name _____

Signature _____

Signature _____

Title _____

Title _____

Date _____

Date _____

MASTER MONITORING AGREEMENT

1. DESCRIPTION OF SERVICES PROVIDED: STANLEY Convergent Security Solutions, Inc. ("STANLEY Security") agrees to provide monitoring services as hereinafter set forth for the alarm system(s) and other systems installed by Installation Company, as identified on page 1, hereinafter referred to as "Installer," at the premises of Installer's customers, hereinafter collectively and singularly referred to as "Customer".

2. TERM, PAYMENT, RENEWAL, TERMINATION:
 - (a) In consideration of the monitoring services provided, Installer shall pay to STANLEY Security a monitoring service charge for each of Installer's systems connected to STANLEY Security's monitoring equipment in accordance with the terms, rates and charges set forth on Schedule "1" attached hereto. Except as permitted by the provisions of Paragraph 6, STANLEY Security agrees that it will not change the rates and charges set forth in Schedule "1" during the first (2) years from the date of this Agreement.
 - (b) This Agreement shall continue from month to month unless either party notifies the other of its intention to terminate this Agreement by giving not less than thirty (30) days written notice or otherwise specified on Schedule "1".
 - (c) Installer shall be solely responsible for the installation of any communications service or equipment necessary to transmit signals from Customer to STANLEY Security, and in addition, shall pay to STANLEY Security all charges made by any service provider to STANLEY Security for telephone lines, private cellular service, radio or Internet or other equipment transmitting signals between Customer's protected premises and STANLEY Security's Central Station. Installer acknowledges that signals are transmitted over service provider communications systems, which are wholly beyond the control and jurisdiction of STANLEY Security and are maintained and serviced by the applicable service provider. The use of DSL or other broadband telephone service may prevent the System from transmitting alarm signals to STANLEY Security's monitoring facilities via standard telephone service and/or interfere with the telephone line-seizure feature of the alarm system. DSL service should be installed on a telephone number that is not used for alarm signal transmission. Installer agrees to advise each Customer of this issue and instruct each Customer to notify STANLEY Security and Installer, if Customer has installed or intends to install DSL or other broadband service. IMMEDIATELY AFTER THE INSTALLATION OF DSL OR OTHER BROADBAND SERVICE CUSTOMER MUST TEST THE SYSTEM'S SIGNAL TRANSMISSION WITH THE STANLEY SECURITY MONITORING FACILITIES.
 - (d) In the event either party shall terminate this Agreement pursuant to Paragraph 2(b) of this Agreement, then and in that event, Installer shall disconnect all its alarms from STANLEY Security's signal receiving equipment within thirty (30) days from the date of notice of termination. During this thirty (30) day period, Installer shall continue to pay to STANLEY Security the monitoring service charge for each alarm system monitored by STANLEY Security. At the end of this thirty (30) day period STANLEY Security may, at its option, continue to monitor those systems still connected to its signal receiving equipment or terminate the monitoring services after giving ten (10) days written notice to Installer and the Customers still connected. STANLEY Security will continue billing Installer, and Installer agrees to pay, for any cancelled account still transmitting signals to the central station.
 - (e) If Installer fails to disconnect all Customers from STANLEY Security's monitoring facilities within the time limits set forth in this Agreement, Installer authorizes STANLEY Security to take such action as may be necessary to disconnect Customer's systems from STANLEY Security's monitoring facilities.

3. SERVICES PROVIDED: STANLEY Security agrees to monitor without liability, and not as an insurer, the signals of alarm system(s) installed by Installer. If, in the opinion of STANLEY Security, use by the Installer or Customer adversely affects the use of the monitoring equipment, this Agreement may be terminated thirty (30) days following written notice to Installer. Installer agrees that STANLEY Security's maintenance obligation hereunder relates solely to the maintenance and operation of the monitoring equipment in STANLEY Security's central office, and that STANLEY Security is in no way obligated to maintain, repair, service, replace, operate or assure the operation of the property, system, or any device or devices of Installer or Customer.

4. ALARM NOTIFICATION:
 - (a) STANLEY Security will use Enhanced Call Verification ("ECV") to verify residential and commercial burglary alarms.
 - (b) When a burglar alarm signal from the alarm system is received, STANLEY Security will first try to telephone Customer's primary contact, and if there is no answer then will try to telephone the secondary contact, to verify whether an emergency condition requiring police response exists. If there is no answer to both calls or the person contacted indicates that an emergency exists, STANLEY Security will attempt to notify the police department. STANLEY Security will also attempt to contact someone on the emergency call list to advise them that the police have been notified.
 - (c) When a fire alarm, hold-up alarm or duress alarm signal is received, STANLEY Security will attempt to notify the police or fire department or another emergency personal and the first available person on the emergency call list.
 - (d) When a non-emergency signal is received, STANLEY Security will attempt to contact the primary, secondary contact, or the first available person on the emergency call list but will not notify emergency authorities.

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- (e) STANLEY Security reserves the right to verify all alarm signals by using the video feature of the system, if one has been installed or otherwise before notifying emergency personnel.
 - (f) STANLEY Security may choose not to notify emergency personnel if it has reason to believe that an emergency condition does not exist.
 - (g) STANLEY Security, Installer and Customer are obligated to comply with all notification and response requirements imposed by governmental agencies having jurisdiction over the system. STANLEY Security may discontinue or change any particular response service due to governmental or insurance requirements by giving written notice, and Installer agrees to notify its customers of the change.
 - (h) If Customer's police or fire department now or in the future requires physical, video or other visual verification of an emergency condition before responding to a request for assistance, Installer and Customer will comply with such requirements, and an additional fee may apply for such services.
5. **FALSE ALARMS:** In the event an excessive number of false alarms are caused by Customer's and/or Installer's carelessness, malicious action or accidental use of the alarm system, STANLEY Security may at its sole discretion deem same to be a material breach of contract on the part of Installer and, at its option, in addition to all other legal remedies set forth below, be excused from further performance, upon giving ten (10) days written notice to Customer and Installer. STANLEY Security's excuse from performance shall not affect its rights to recover damages from Installer or to continue to provide services for other Customers of Installer. In the event a fine, penalty or fee is assessed against STANLEY Security by any governmental or municipal agency as a result of any alarm originating from a Customer's premises, Installer agrees to forthwith reimburse STANLEY Security for same.
6. **TAXES; UTILITY CHARGES:** Installer agrees to pay any and all sales, use, business taxes or personal property taxes imposed by any Municipal, State and/or Federal authorities in connection with the services to be performed by STANLEY Security, and Installer agrees to hold STANLEY Security harmless from and to indemnify STANLEY Security against, any claim for the foregoing. Installer acknowledges that all charges set forth herein are based upon existing federal, state and local taxes and utility charges, including telephone company line charges, if any. STANLEY Security shall have the right, at any time, to increase the monthly charges provided herein, to reflect any additional taxes, fees, or charges which hereafter may be imposed on STANLEY Security by any utility or governmental agency relating to the service provided under the terms of this Agreement, and Installer agrees to pay the same.
7. **PERMITS/LICENSES/TAXES:** Installer represents that it has secured whatever permission, permits or licenses that may be necessary from local, governmental or insurance authorities for the installation, service and monitoring of the alarm system(s), and agrees to keep such permissions, permits or licenses in full force and effect during this the term of this Agreement. Installer agrees to: (i) pay or cause Customer to pay any and all sales, use or business taxes, license fees, permit fees or any other imposition by municipal, state and/or federal authorities in connection with the services to be performed by STANLEY Security, and (ii) obtain or cause Customer to obtain all necessary licenses or permits for Customer's use and operation of the system. Installer agrees to hold STANLEY Security harmless from, and to indemnify it against any claims asserted against STANLEY Security for the foregoing.
8. **PARTIES' DUTIES:**
- (a) Upon execution of this Agreement, Installer shall submit to STANLEY Security a complete and accurate copy of the Customer Monitoring Agreement Installer intends to use for its Customers for approval and acceptance by STANLEY Security. Such Customer Monitoring Agreement shall contain industry standard description of monitoring, limitations of liability, third party indemnification; protect the interests of STANLEY Security, and all its related entities including but not limited to its parents, subsidiaries, affiliates, successors and assigns, as a subcontractor of Installer and include such other provisions as STANLEY Security may reasonably require. Installer agrees to have each Customer to be monitored execute a Customer Monitoring Agreement, in the form approved by STANLEY Security and retain an original copy of such Agreement on file at Installer's office. Installer agrees to provide STANLEY Security a copy of such agreement upon request in the event of a dispute between the Customer and STANLEY Security. STANLEY Security shall have no obligation to provide monitoring service until (i) Installer confirms Customer has signed an unmodified copy of STANLEY Security's approved Customer Monitoring Agreement; and (ii) test signals have been received and approved by STANLEY Security. Installer shall not alter, amend, cancel or otherwise change the previously approved Monitoring Agreement with any Customer without prior written consent of the changes by STANLEY Security. STANLEY Security will not unreasonably withhold consent of changes that are not material to STANLEY Security's interests.
 - (b) Installer agrees to furnish to STANLEY Security all changes, revisions, and modifications to the Customer notification form in writing;
 - (c) All equipment installed by Installer to transmit signals to the monitoring equipment of STANLEY Security shall be approved by STANLEY Security and shall be compatible with STANLEY Security's monitoring equipment.
 - (d) Installer shall keep in full force and effect, general liability and errors and omissions insurance covering the operations of Installer in the minimum amount of One Million Dollars (\$1,000,000). Installer shall provide STANLEY Security with certificates of insurance evidencing such coverage if requested by STANLEY Security, and shall further arrange with the insurance carrier that the insurance carrier will notify STANLEY Security of any cancellation or change in coverage within 30 days of such cancellation or change.

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9. **INTERRUPTION OF SERVICE:** STANLEY Security assumes no liability for interruption of monitoring service due to strikes, riots, floods, storms, earthquakes, fires, power failures, insurrection, interruption or unavailability of phone service, acts of God, or for any other cause beyond the control of STANLEY Security and STANLEY Security will not be required to supply monitoring service to an Installer or any Customer while such cause may continue. This Agreement may be suspended, at STANLEY Security's option, as to any Customer, should the alarm system on the premises of such Customer become so disabled or so substantially damaged that further service to such Customer is impractical. In such event, STANLEY Security will make a pro rata refund to Installer for the fees during such suspension.
10. **SUSPENSION OR CANCELLATION OF SYSTEM:** This Agreement may be suspended or cancelled, without notice at the option of STANLEY Security, if STANLEY Security or Customer's premises or equipment are destroyed by fire or other catastrophe, or so substantially damaged that it is impractical to continue service, or in the event STANLEY Security is unable to render service as a result of any action by any governmental authority.
11. **DELINQUENCY; RECONNECT CHARGES:** In the event any payment due hereunder is more than ten (10) days delinquent, STANLEY Security may impose and collect from Installer a delinquency charge at the rate of 1.5% per month but not in excess of the maximum rate permitted by Tennessee and/or Florida law as of the date of the Agreement. If the monitoring service is discontinued because of Installer's past due balance, and if Installer desires to reestablish monitoring service, Installer shall pay in advance to STANLEY Security a charge to be fixed by STANLEY Security in a reasonable amount, plus all past due amounts including redepositing any security deposits previously applied to Installer's account.
12. **DEFAULT BY INSTALLER:** If Installer fails to pay the monitoring fee within thirty (30) days from the billing date or fails to pay any other amount herein provided within thirty (30) days after the same is due and payable, or if Installer fails to perform any other provisions hereof within ten (10) days after STANLEY Security has requested in writing performance thereof, or if Installer makes any assignment for the benefit of creditors, STANLEY Security shall have the right but shall not be obligated to exercise any one or more of the following remedies:
- (a) Recover the existing amounts due from Installer or Customer and continue to provide monitoring service, in which case STANLEY Security shall be entitled to recover, in addition, the periodic amounts due under the contract for said services from Installer or directly from Customer;
 - (b) Discontinue monitoring service upon giving ten (10) days written notice to Customers and Installer;
 - (c) Recover from Installer all sums STANLEY Security may be entitled to under the law;
 - (d) Exercise any and all other remedies available at law or equity including, but not limited to, seeking actual damages it has incurred. STANLEY Security shall also be entitled to recover all reasonable collection expenses, court costs and attorney fees.
- Discontinuance of monitoring services due to Installer's default shall not be considered to constitute a breach by STANLEY Security of this Agreement or waiver by STANLEY Security of any of its rights or ability to recover damages.
13. **STANLEY SECURITY IS NOT AN INSURER; DISCLAIMER OF WARRANTIES; LIMITATION OF LIABILITY:** Installer understands and agrees that:
- (a) STANLEY Security is not an insurer of Installer's or Customer's property or the personal safety of persons in or about Customer's premises;
 - (b) The amounts paid to STANLEY Security by Installer are based only on the value of the monitoring services STANLEY Security provides and not on the value of Customer's premises or its contents;
 - (c) STANLEY Security's services may not detect or prevent any emergency condition such as, burglary, holdup, intrusion, fire or smoke or water damage;
 - (d) It is difficult to determine in advance the value of the property that might be lost, damaged or destroyed if STANLEY Security's services fail to operate properly;
 - (e) It is difficult to determine what portion, if any, of any property loss, personal injury or death would be proximately caused by STANLEY Security's: (i) breach of this agreement, (ii) failure to perform, (iii) negligence, or (iv) any failure of the services. Therefore, Installer agrees that even if a court or arbitrator decides that STANLEY Security's breach of this agreement, any failure of STANLEY Security's facilities or services, or STANLEY Security's negligence (including gross negligence), caused or allowed any harm or damages (whether such harm or damages are actual, direct, incidental or consequential, including without limitation, property damage, business interruption, loss of profits, personal injury or death) to Installer, any Customer or anyone in or about Customer's premises (including employees and invitees), Installer agrees that STANLEY Security's liability, including the liability of STANLEY Security's parents, subsidiaries, affiliates, successors, assigns, and related entities, shall be limited to Five Hundred Dollars (\$500.00), and this shall be STANLEY Security's, and its related entities, only liability regardless of what legal theory is used to determine that STANLEY Security was liable for the harm, damages, injury or loss.
14. **THIRD PARTY INDEMNIFICATION:** In the event any person not a party to this Agreement, including but not limited to any Customer shall make any claim or file any lawsuit against STANLEY Security or its parent or other related entities for any reason related to

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Installer's obligations pursuant to this Agreement, or for any reason relating to Installer's provisioning of alarm service, including but not limited to the operation or non-operation of the alarm system, or any failure of Installer's service, or relating to Installer's negligence, Installer agrees to indemnify, defend, and hold STANLEY Security and its parent or other related entities harmless from any and all claims and lawsuits, including the payment of all damages, expenses, cost, and attorney's fees, whether these claims be based upon alleged intentional conduct, negligence, contribution, indemnification, or strict product liability.

15. ENTIRE INTEGRATED AGREEMENT; MODIFICATION; ALTERATIONS; WAIVER; ATTORNEY'S FEES: The parties intend this writing as a final expression of their agreement and as a complete and exclusive statement of the terms thereof. This Agreement supersedes all prior representations, understandings or agreement of the parties, and the parties rely only upon the contents of this Agreement in executing it. Only a writing signed by the parties or their duly authorized agent can modify this Agreement. No waiver of a breach of any term or condition of this Agreement shall be construed to be a waiver of any succeeding breach. In the event STANLEY Security shall file suit or maintain any legal proceedings to enforce the provisions of the Agreement, Installer shall pay STANLEY Security's actual attorney's fees and court costs.
16. RECEIPT OF COPY: INSTALLER ACKNOWLEDGES RECEIPT OF A COPY OF THIS AGREEMENT.
17. DISCLAIMER OF WARRANTIES: STANLEY SECURITY MAKES NO EXPRESS OR IMPLIED WARRANTIES AS TO ANY MATTER WHATSOEVER, INCLUDING, WITHOUT LIMITATION, THE CONDITION OF THE MONITORING EQUIPMENT, ITS MERCHANTABILITY, OR ITS FITNESS FOR ANY PARTICULAR USE. INSTALLER ACKNOWLEDGES THAT ANY AFFIRMATION OF FACT OR PROMISE MADE BY STANLEY SECURITY SHALL NOT BE DEEMED TO CREATE EXPRESS WARRANTY; THAT THERE ARE NO WARRANTIES WHICH EXTEND BEYOND THOSE ON THE FACE OF THE AGREEMENT HEREOF. INSTALLER ACKNOWLEDGES THAT INSTALLER HAS READ THIS AGREEMENT AND PARTICULARLY PARAGRAPHS 13 AND 14 REGARDING STANLEY SECURITY'S LIMITATION OF LIABILITY AND RIGHT TO INDEMNIFICATION. INSTALLER ACKNOWLEDGES THAT INSTALLER HAS DISCUSSED THE FIVE HUNDRED DOLLAR (\$500.00) LIMITATION AS SET FORTH IN PARAGRAPH 13. INSTALLER ACKNOWLEDGES THAT INSTALLER MAY OBTAIN A HIGHER LIMITATION OF STANLEY SECURITY'S LIABILITY BY PAYING AN ADDITIONAL CHARGE.

MONITORING AND SERVICE STANDARDS

GENERAL CENTRAL STATION REGULATIONS

1. The Installer agrees that all changes, new accounts and updated zoning must be submitted via the account management platform (preferred) or email. If the Dealer does not have access to a computer, written changes are acceptable, though not preferred.
2. The Installer agrees that it follows all local, state and federal laws.
3. The President and/or CEO agree that a Master Monitoring Agreement, Schedule "1" Dealer Rate Card, Monitoring and Service Standards Form and Alarm Dealer Information Form were signed and given to STANLEY Security prior to placing any new accounts online.
4. All new systems will be tested for incoming signals into the central station prior to becoming active accounts. The Installer agrees that all zoning will be submitted to the central station in the manner that it is to report to STANLEY Security. New account information and/or Alarm System Monitoring Agreement ("ASMA") must be submitted to STANLEY Security electronically before an account is activated. If there is an error on the contract, we will contact the dealer. The subscriber will not be activated until corrections have been made.
5. The Installer will furnish the central station with a contact list for the company. The list must include phone numbers and email address to be used by the central station.
6. A runaway account will be considered any account that sends in excess of ten signals within 45 minutes. The Installer agrees that all runaway accounts will receive immediate attention.
7. The Installer agrees that if any account is responsible for three incidents within a 24-hour period, a technician will respond to determine if the system is in proper working order. An incident shall be defined as any signal requiring operator action.
8. The passcode will be considered proper identification unless otherwise instructed by the Authority Having Jurisdiction (AHJ).
9. Subscribers asking for permanent changes to their accounts will be directed to call the Installer.
10. Programming zones that do not require dispatching (cancels, restores, etc.) is not recommended for Two Way voice accounts - they may seize the line and cause the line to drop.
11. Call Waiting will be disabled on all control panels.
12. Burglar Alarm Dispatches for the same zone will be considered valid for a period of 15 minutes. Any alarms following this time span will be considered as a new alarm and will be handled as such.
13. Subscribers for whom you program cancel zones must know their passcode. For liability reasons no dispatches will be canceled without a proper passcode. If a cancel, open, or other abort code follows an alarm code or reports within 120 seconds, STANLEY Security will log the event to history without verification or dispatch. The only exception to this is when the Authority Having Jurisdiction requests in writing that we disregard the cancel, open, or other abort code following an alarm code. This written request must be on file at the monitoring facility for the account and at the time of the alarm code.
14. Enhanced Call Verification ("ECV") will be used to verify residential and commercial burglary alarms. STANLEY Security will call the primary and a secondary number provided by the dealer for the purpose of ECV prior to dispatch. It is recommended that the secondary number be to someone who will "likely" be familiar with the location (Cellular number for the homeowner or business manager for example). If no pass code or an incorrect pass code is given, the police will be dispatched, and the first available person on the emergency call list will be notified.
15. In the event a panic/hold-up alarm is received, STANLEY Security will immediately dispatch the authorities and notify key-holders.
16. Residential fire alarms will be verified first and if no passcode or an incorrect passcode is given, the first available person on the emergency call list will be notified. STANLEY Security will attempt to cancel residential fire alarms upon proper verification.
17. Commercial fire accounts will be dispatched per NFPA 72. STANLEY Security WILL NOT cancel a commercial fire dispatch but will call the fire department back to advise of any further information obtained.
18. Trouble signals, other than on commercial fire and UL accounts, will be placed on hold status in our software for a period of 15 minutes in order to allow the condition to restore. The Installer will be advised of all non-restored conditions.
19. During heavy storm activity, no action will be taken on trouble conditions on residential accounts.

GENERAL ACCOUNT POLICIES

I. NEW ALARM DEALERS

- 1) Before STANLEY Security can monitor any accounts, this Monitoring Agreement must be filled out in its entirety, dated and signed. After this document is approved by STANLEY Security, the dealer will be issued Dealer Number. This number should be noted on all correspondence, alarm monitoring service agreements and payments.

II. NEW SUBSCRIBER ACCOUNTS

- 1) New account information and/or Alarm System Monitoring Agreement (“ASMA”) must be submitted to STANLEY Security before an account is activated. The account management platform is the preferred method. Correct zone-reporting format is required. If there is an error in the information, we will contact the dealer. The subscriber will not be activated until corrections have been made. All information will be processed into our system within eight hours after it is received.
- 2) Due to requirements for accuracy and to protect both STANLEY Security and the Installer, new account information cannot be accepted by phone unless necessary. If an ASMA is taken by telephone, there will be a \$5.00 charge for calls taken during regular business hours; and \$10.00 for calls taken at any other time. Our regular business hours are 8 am – 5 pm Central Time, Monday - Friday. The preferred method of communication or transmitting account information to STANLEY Security is via the account management platform. It is the responsibility of the Alarm Dealer to maintain copies of the signed ASMAs for all customers for the life of the account and to supply copies of those ASMAs when requested to STANLEY Security for review.
- 3) The alarm dealer should call STANLEY Security and get new account numbers in advance of the installation day. The numbers may be obtained from Data Entry.
- 4) The preferred method of putting an account on test or checking history is through the account management platform. If an internet connection is not available, the Alarm Dealer should call the Central Station prior to testing.

III. CONTACTING THE EMERGENCY CALL LIST

- 1) In addition to the authorities, STANLEY Security will notify one party on the emergency call list after an alarm. This notification may be handled via the Automatic Alarm Handler (IVR). The normal procedure is to notify the first person on the emergency call list. If the first party cannot be reached, the Automatic Alarm Handler will go down the list, in order, until all numbers have been called. The Installer can opt for SMS/Email notifications in place of the Automatic Alarm Handler.
- 2) Customers are encouraged to provide at least four people on their list. This helps to assure that someone can be reached when the first party is not available.
- 3) As a service to the Installer, the Installer can be notified after each dispatch via email.

IV. OPENING – CLOSING SERVICES

- 1) STANLEY Security provides supervised opening and closing reports. Please call Dealer Relations for complete information.

V. AFTER HOURS SUPERVISORY NOTIFICATIONS

- 1) Low priority signals from residential accounts will be held/queued and sent by the Automatic Alarm Handler during normal hours. If email notification is set-up, they will be sent 24/7 and not be held/queued.
- 2) Low priority signals from commercial accounts will be notified 24/7 and not be held/queued.

VI. ADDITIONAL INFORMATION

- 1) If a dealer needs specific details on an alarm based on information from the customer or police, we are happy to provide this information at no charge through the account management platform. If the information is no longer in the system, there is a \$20.00 charge per month to retrieve the data from the archives.
- 2) The preferred method of transmitting new subscriber information to the central station is by entering the information via the account management platform. The ASMA may also be emailed to the central station. It is the responsibility of the Alarm Dealer to maintain copies of the signed ASMAs for all customers for the life of the account and to supply copies of those ASMAs when requested to STANLEY Security for review. Installers not using the ASMA agree to have each Customer to be monitored execute a Customer Monitoring Agreement, in the form approved by STANLEY Security and retain an original copy of such Agreement on file at Installer’s office for the life of the account and to supply copies of those Customer Monitoring Agreements when requested to STANLEY Security for review.

LICENSING

STANLEY Convergent Security Solutions, Inc. is licensed as required nationwide. In addition, our facilities hold UL, FM, and NISPOM certifications. We have included a link to a list of licenses held. For a complete and current list of our licenses or registrations please contact our Licensing Coordinator and FSO, Mary Brown, (612) 872-3462.

STANLEY Convergent Security Solutions, Inc. License Information (as of 06/01/2019): AK 1003300; 104891: AL 888, 1278, 1322; 1472, Complaints may be directed to Alabama Electronic Security Board of Licensure, 7956 Vaughn Rd., Montgomery, AL 36116 (334) 264-9388; 48682: AZ ROC204975: AR 032977; CMPY.0001911, Regulated by Arkansas Bd of Private Investigators and Private Security Agencies, #1 State Police Plaza Dr, Little Rock, AR 72209 (501) 618-8600: CA 848019 – C10; LCO5911; ACO6055, Alarm company operators are licensed and regulated by the Bureau of Security & Investigative Services, Dept. of Consumer Affairs, Sacramento, CA 95814: CT ELC.0184651-L5: DE 04-158; FAL-0001: FL EF0000772: GA 439701: HI 36390; IA AC-211: ID 015830; 022726-AA-4: IL 127001274: KY 338 (Louisville): LA F1162; F875; F1277; 61931: MA 12737A: MD 107-1828; 259: MI 5103423; 3601207680: MN TS001238: MS 19207-SC; 15024172: MT FPL-BEL-000132: NC 23471-SP-FA/LV; 1839-CSA, Alarm Systems Licensing Bd., 3101 Industrial Drive, Ste 104, Raleigh, NC 27609 (919)788-5320; NH 0424-C; NJ 1074485; 659423; Burglar Alarm Business Lic. # 34BX00022000; NM 374554: NV F400; F401; 0071024; 0084943; NY 12000293169, Licensed by NYS Dept. of State: OH 53-89-1512: OK 953: OR 161567: PA 032736: RI 9448A; TSC 4996; SC FAC3387; BAC5501: TN 1180; 1448; 1650; 1446; CE-D 65528: TX ACR2639; ECR1821; B02140: UT 5704068-6501: VA 2705087235A, 11-5481: WA STANLCS925MZ: WV 045298: WI 969322: WY LV-G-23879.

Stanley Canada Corporation - Canadian License Information: BC B5693, Security; BC LEL0100990, Electrical; NB 1558100 49 001, Alarm/Burglar; NL 369, Burglar Alarm; QC 2729-5609-51 RBQ (SBDCC); QC 8323-1670-44, RBQ (Alarmcap); QC SE A-0000257/SER A0000257 Security (SBDCC); QC SE20006643, Security (Alarmcap); QC SE20005884, Security (Microtec); QC 118642, Itenerant Dealers (Alarmcap).

ALARM DEALER INFORMATION FORM

COMPANY INFORMATION

Company Name _____

Physical Address _____

City _____ State _____ Zip _____

Mailing Address _____

City _____ State _____ Zip _____

Telephone Number _____ Email _____

State Alarm Dealer License # _____

State Tax Identification # _____ Federal Tax Identification # _____

Organization Type: Corporation _____ Partnership _____ Individual _____ Other _____

PRINCIPAL OWNERS

Owner's Name _____

Home address _____

City _____ State _____ Zip _____

Telephone Number _____ Mobile Number _____

Partner's Name _____

Home Address _____

City _____ State _____ Zip _____

TRADE REFERENCES *Please list three business references and their phone numbers:*

1. Name _____ Telephone Number _____

2. Name _____ Telephone Number _____

3. Name _____ Telephone Number _____

GENERAL INFORMATION

Company Name to Use When Dispatching: _____

Phone number to **give to** your customers: _____

Will you be using these technologies? AlarmNet 2 Way Voice Video

CONTACT INFORMATION

Office Contact Name: _____ Phone: _____ Email: _____

Data Entry Name: _____ Phone: _____ Email: _____

Billing Contact Name: _____ Phone: _____ Email: _____

Invoices and statements are mailed to the mailing address on page one of the Master Monitoring Agreement. Email is available for these invoices and statements. Please check here if you would like your invoices and statements sent to the Billing Contact email address noted above.

REPRESENTATIVES

List all owners, officers and employees who will be in contact with the Central Station for any reason pertaining to your company's accounts. Each representative should have a unique PIN for the Account Management Platform (AMP), that is up to a maximum of 20 characters in length, letters and numbers only. The login is case sensitive. Please indicate below the level of access desired for each representative. All representatives listed will be given access to the Dealer Portal.

1. First Name _____ Middle Initial _____ Last Name _____ PIN _____

AMP? Yes No Access Level: Dealer Technician: Email _____

2. First Name _____ Middle Initial _____ Last Name _____ PIN _____

AMP? Yes No Access Level: Dealer Technician: Email _____

3. First Name _____ Middle Initial _____ Last Name _____ PIN _____

AMP? Yes No Access Level: Dealer Technician: Email _____

4. First Name _____ Middle Initial _____ Last Name _____ PIN _____

AMP? Yes No Access Level: Dealer Technician: Email _____

5. First Name _____ Middle Initial _____ Last Name _____ PIN _____

AMP? Yes No Access Level: Dealer Technician: Email _____

6. First Name _____ Middle Initial _____ Last Name _____ PIN _____

AMP? Yes No Access Level: Dealer Technician: Email _____

7. First Name _____ Middle Initial _____ Last Name _____ PIN _____

AMP? Yes No Access Level: Dealer Technician: Email _____

8. First Name _____ Middle Initial _____ Last Name _____ PIN _____

AMP? Yes No Access Level: Dealer Technician: Email _____

9. First Name _____ Middle Initial _____ Last Name _____ PIN _____

AMP? Yes No Access Level: Dealer Technician: Email _____

10. First Name _____ Middle Initial _____ Last Name _____ PIN _____

AMP? Yes No Access Level: Dealer Technician: Email _____

SIGNAL TYPE INSTRUCTIONS

Please indicate how you would like us to handle the following signal types if different than the STANLEY Security default listed. We have also noted which notifications are subject to notification through the Automatic Alarm Handler (AAH).

	<u>COMMERCIAL</u>	<u>RESIDENTIAL</u>
Access Control	<i>Log Only</i>	<i>Log Only</i>
	_____	_____
Burglary	<i>Primary / Secondary / Dispatch / Call List (AAH)</i>	<i>Primary / Secondary / Dispatch / Call List (AAH)</i>
	_____	_____
Bypass	<i>Log Only</i>	<i>Log Only</i>
	_____	_____
Cancel	<i>Log Preceding Alarm if received within 2 minutes</i>	<i>Log Preceding Alarm if received within 2 minutes</i>
	_____	_____
Default	<i>Log Only</i>	<i>Log Only</i>
	_____	_____
Environmental	<i>Primary / Secondary / Call List (AAH)</i>	<i>Primary / Secondary / Call List (AAH)</i>
	_____	_____
Fire	<i>Dispatch / Primary / Secondary / Call List</i>	<i>Primary / Dispatch / Call List</i>
	_____	_____
Fire Supervisory	<i>Primary / Secondary / Call List (AAH)</i>	<i>Primary / Secondary / Call List</i>
	_____	_____
Fail to Close	<i>Primary / Secondary / Call List (AAH)</i>	<i>Primary / Secondary / Call List (AAH)</i>
	_____	_____
Fail to Open	<i>Primary / Secondary / Call List (AAH)</i>	<i>Primary / Secondary / Call List (AAH)</i>
	_____	_____
Medical	<i>Primary / Dispatch / Call List</i>	<i>Primary / Dispatch / Call List</i>
	_____	_____
Miscellaneous	<i>Dealer</i>	<i>Dealer</i>
	_____	_____
Not Defined	<i>Dealer</i>	<i>Dealer</i>
	_____	_____
Open/Close	<i>Log Only</i>	<i>Log Only</i>
	_____	_____

Master Monitoring Agreement

Panic..... *Dispatch Only / 30-minute Hold / Call List*

Dispatch / 30-minute Hold / Call List

Receiver *Dealer*

Dealer

Restore..... *Log Only*

Log Only

Runaway Signals.... *Dealer*

Dealer

Service *Dealer*

Dealer

Supervisory *Log Only*

Log Only

Test..... *Log Only*

Log Only

Trouble *Primary / Secondary / Call List (AAH)*

Primary / Secondary / Call List (AAH)

SCHEDULE "1" DEALER RATE CARD

BASIC SERVICES

Monitoring for Non-Supervised Digital Accounts

Prices do not include Fire Trouble, Bypass, Restores, A/C Loss and Trouble.

0-100 Accounts	\$4.75/month
101-300 Accounts	\$4.50/month
301-400 Accounts	\$4.35/month
401-500 Accounts	\$4.25/month
Sub-Accounts or Partitions (<i>maximum of four per Master</i>)	
First and Second Subaccount or Partition (each)	\$4.75/month
Third and Fourth Subaccount or Partition (each)	\$1.00/month

MASweb On-line Dealer Access

Access to Dealer Portal.....	No Charge
Account Activation *	No Charge
Activity Reports *	No Charge
Subscriber Activity Reports*	No Charge

** Charges may apply if not using MASweb. Please see appropriate section of Schedule 1 for more information on these charges.*

Programmed Test Schedule (*Includes STANLEY Security Monitoring*)

24 Hour Test	\$9.00/month
Weekly Test	\$5.75/month

Elevator Accounts (*Includes STANLEY Security Monitoring*)..... \$5.50/month

Opening and Closing Reports (*Includes STANLEY Security Monitoring*)

E-Mailed ONLY	
Unsupervised	\$12.00/month
Supervised	\$16.00/month
Printed Copies Mailed	
Unsupervised	\$16.00/month
Supervised	\$20.00/month

UL Fire with Burg Accounts (*Includes STANLEY Security Monitoring*)

Single Line	\$9.00/month
Dual Line with Dual Daily test	\$16.00/month

UL 2050 - National Industrial Security Call for Info.

VR1, Two Way Voice Accounts (*Includes STANLEY Security Monitoring*) \$5.50/month

ENHANCED SERVICES (*Does NOT Include STANLEY Security Monitoring*)

PERS Wellness Checks	\$4.00/month
Medicine Reminders	\$9.00/month

AES Radio Monitoring (<i>STANLEY Security Network</i>)	\$2.50/month
AES IP Links (<i>customer owned networks</i>)	No charge

Interactive Video Monitoring (IVM)

IVM Panel Activated (*Includes STANLEY Security Monitoring*) \$39.00/month

IVM Panel Activated service is initiated by site security panel alarm activity through our monitoring center. The only times we engage with the property is upon alarm activation. No physical connection from camera to alarm panel required. Includes talk-down and weekly health check on video system. Up to 16 camera systems. Field of view is limited to the video system's capability and positioning. An intrusion system, intrusion alarm monitoring and IP video connectivity required; cellular plan for video system is not applicable. Includes up to 10 incidents per month.

IVM Base Activated (*Includes STANLEY Security Monitoring*) \$156.00/month

IVM Base Service includes monitoring up to 4 Event Driver channels for activity during customer selected schedule. Event Driver/Activity signals initiate from traditional security sensors or approved camera analytics, filtered by A.I. software, and then sent to our monitoring teams. Monitoring teams will then log into full video system and follow

customer's action plan for dispatching. Additional fees may be charged for excessive signal activity. Includes talk-down and weekly health check on video system. Field of view is limited to the video system's capability and positioning. Includes up to 50 incidents per month per site.

Additional Event Driver Channels (IVM Base Activate Required)	
IVM E.D. Channel – Low Activity.....	\$31.00/month
<i>Adds one additional Event Driver channel to IVM Base Service with up to 5 incidents per month. Maximum of 32 ED channels per site.</i>	
IVM E.D. Channel – High Activity.....	\$55.00/month
<i>Adds one additional Event Driver channel to IVM Base Service with up to 15 incidents per month. Maximum of 32 ED channels per site.</i>	
IVM E.D. Channel – Low Activity 32+.....	\$27.00/month
<i>Adds one additional Event Driver channel to IVM Base Service with up to 5 incidents per month. Minimum of 32 ED channels per site.</i>	
IVM E.D. Channel – High activity 32+	\$47.00/month
<i>Adds one additional Event Driver channel to IVM Base Service with up to 15 incidents per month. Minimum of 32 ED channels per site.</i>	

ENHANCED HOSTED SERVICES

These services are invoiced separately. These services DO NOT Include STANLEY Security Monitoring unless otherwise noted. These services must be billed by STANLEY Security. See Enhanced Hosted Services Rate Card(s)

OTHER SERVICES

Activity Reports	\$1.00/page
<i>These are FREE if e-mailed or through MASweb.</i>	
Subscriber Activation Using STANLEY Security's Toll-Free Number	
Mon. to Fri. 8:30 am to 5:30 pm (Central)	\$5.00/each
Any time other than the above	\$10.00/each
<i>Activation is FREE via e-mailed, MASweb, and US Mail</i>	
Excessive Activity Charge	\$.50/signal
<i>The annual call limit per account is 30 signals. An open/close account consists of one open and one close signal per day plus burglary/fire signals. This fee applies to nuisance/runaway alarms and signals in excess of standard opening/closing signals.</i>	
Answering Service.....	\$85.00/month
<i>Includes 100 messages and daily e-mailing of messages. \$.50 for each additional message and no charge for hang-ups or non-messages.</i>	
Voice Mail Service	\$25.00/month
<i>Includes unlimited messages. \$.75 per call for Operator Assistance.</i>	
Subscriber Billing	\$3.50/Invoice
Business Consulting.....	Call for Info.
<i>STANLEY Security can act as an Enhanced Hosted Services advisor in your acquisitions, financing, non-compete agreements, mergers, contract negotiations and account sales.</i>	
Financing and Dealer Program	Call for Info.
Back Office Support	Call for Info.

ENHANCED HOSTED SERVICES RATE CARD – ALARMNET

These services are invoiced separately monthly and in arrears of service rendered. These services DO NOT Include STANLEY Security Monitoring unless otherwise noted. These services must be billed by STANLEY Security. Pricing is at the sole discretion of AlarmNet and can change without notice.

ALARM CREATION done by STANLEY Security (*no charge to do this online*) **\$5.00 each**

CELL OR COMBO

Security	\$4.90
Smart Security	\$7.25
Smart Home	\$9.87

IP OR WI-FI ONLY

Security	\$2.07
Smart Security	\$3.11
Smart Home	\$4.07

NON-SECURITY

Non-Security Account (No Charge) - see notes below	\$0.00
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ADD-ONS

Total Connect (2.0) Standalone Video: Rolling 7-Day Storage, each clip limited to 30 seconds, supports up to 8 Cameras per location, for Cell Radio account with IP/Wi-Fi. Standalone 7-day	\$3.52
Total Connect IP Video: Rolling 30-Day Storage, each clip limited to 30 seconds, supports up to 8 Cameras per location. Standalone Video 30-day.	\$6.33
2-Way Voice	\$1.06
VAV Video Alarm Verification	TBD

COMMERCIAL

NFPA72 2013 ed. - 1 Hour Supervision over Internet	\$5.96
IPGSM-4G Fire Comm: NFPA72 2013 ed. - 1 Hour supervision over GSM	\$17.88
IPGSM-4G Fire Comm: NFPA72 2013 ed. - 6 Hour supervision over internet and GSM	\$11.92
IPGSM-DP Fire Comm: NFPA72 & UL864 Daily supervision, dual path using internet and cell - <u>All inclusive</u>	\$10.43
IPGSM-DP Fire Comm: NFPA72 & UL864 5 Min supervision internet - <u>All inclusive</u>	\$11.92
IPGSM-DP Fire Comm: NFPA72 & UL864 5 Min supervision over cell radio only - <u>All inclusive</u>	\$23.85
GSM UL High security device with 200 second supervision - <u>All inclusive</u>	\$28.32
Internet device hourly supervision - <u>Unlimited</u>	\$5.96
Internet device 5-minute supervision - meets UL line security grade AA - Unlimited	\$13.41
Internet device 3-minute supervision - <u>Unlimited</u>	\$11.92
Internet device 1-minute supervision - (UL Fire) - Unlimited	\$16.39

NOTES:

Schedule "1" Dealer Rate Card

- Reasonable usage is included in Service Pricing. AlarmNet reserves the right to review extreme cases and cancel service with 30 days written notice for excessive wireless data usage.
- Video services are only available with the inclusion of Total Connect Plans. Video service requires a wired Internet connection. For standalone video service pricing, please see the "Symphony Data Services" price sheet.
- Internet connectivity must be in place to sign up for the service. ALARMNETI-TC2 includes email notifications of non-critical events to the end user. Transmissions using a hardwired Internet connection do not incur usage charges.
- Limited to 100 MB of AlarmNet Video Storage.
- Video Services – Up to six (6) cameras are supported per account

TOTAL CONNECT LIFESTYLE SERVICES- FOR GSM/GSMi AND INTERNET ONLY

- Basic = Provides remote control via Total Connect Website 2.0 and mobile devices. System notifications using e-mail and text messages on system events (alarms, disarms, low battery, system trouble, AC loss, Etc.) and multi-site access allowing more than one business or home to be accessed by a sing login to Total Connect website or mobile app.
- Plus = Includes basic and system notifications on up to 10 sensors, individually, independent of any security system events (a zone may be used to send notification ...example. Upon opening a door, gun cabinet, jewelry box, etc.).
- Premium = Includes plus and system notifications on all sensors on panel

ENHANCED HOSTED SERVICES RATE CARD – CONNECT 24

These services are invoiced separately monthly and in arrears of service rendered. These services DO NOT Include STANLEY Security Monitoring unless otherwise noted. These services must be billed by STANLEY Security. Pricing is at the sole discretion of Connect 24 and can change without notice.

ALARM CREATION done by STANLEY Security (*no charge to do this online*) **\$5.00 each**

CONNECT 24 SERVICES

GS Basic Rate Plan - Up To 45kB	\$4.49
GS 10kB Rate Plan	\$4.83
GS 25kB Rate Plan	\$6.14
GS 45kB Rate Plan	\$7.52
GS 100kB Rate Plan	\$9.25
GS 500kB Rate Plan	\$12.35
GS 4MB Rate Plan`	\$22.08
GS 7MB Rate Plan`	\$34.50
GS 11MB Rate Plan	\$46.92
2-Way Voice - Includes 5 Minutes	\$3.45
GS Command and Control - Up To 20 User Generated Commands**	\$2.76
Interactive Security Package Bundle (Transport and Interactive)	\$7.31

CONNECT 24 NOTES

** Alexor and Impassa Only

ENHANCED HOSTED SERVICES RATE CARD – M2M SERVICE

These services are invoiced separately monthly and in arrears of service rendered. These services DO NOT Include STANLEY Security Monitoring unless otherwise noted. These services must be billed by STANLEY Security. Pricing is at the sole discretion of M2M Services and can change without notice.

ALARM CREATION done by STANLEY Security (*no charge to do this online*) **\$5.00 each**

LTE Service – AT&T	\$2.07
LTE Cellular Service AT&T and Verizon	\$3.11
LTE Cellular Service – Fire	\$5.52
SIM Reactivation	\$13.80

M2M SERVICES NOTES

Rates Include

- Transmission of all alarm events from a single alarm panel
- The use of M2M Cloud Infrastructure and Administrative Portal
- The Use of the RControl (interactive) end user mobile application for IOS Android

ENHANCED HOSTED SERVICES RATE CARD – ALULA

These services are invoiced separately monthly and in arrears of service rendered. These services DO NOT Include STANLEY Security Monitoring unless otherwise noted. These services must be billed by STANLEY Security. Pricing is at the sole discretion of ALULA and can change without notice.

ALARM CREATION done by STANLEY Security (*no charge to do this online*) **\$5.00 each**

ALULA SERVICES

Broadband Alarm Transceiver (BAT)	\$2.76
WiFi Broadband Alarm Transceiver (WBAT)	\$2.76
WiFi Broadband Alarm Transceiver (BAT LTE)	\$5.04
** optional Virtual Keypad	\$1.92
Cellular Alarm Transceiver (CAT)	\$4.13
** optional Virtual Keypad	\$1.92
Cellular Broadband Alarm Transceiver (CBAT)	\$4.13
** optional Virtual Keypad	\$1.92
Cellular WiFi Alarm Transceiver (CWBAT)	\$4.13
** optional Virtual Keypad	\$1.92

ALULA CONNECT FAMILY

Alarm Signals

Alarm Signals Connect Family (broadband)	\$2.76
Alarm Signals Cellular Connect (cellular)	\$5.52

Interactive

Interactive Connect (broadband)	Included
Interactive Connect (cellular)	Included

Automation

Automation Connect (broadband)	\$1.38
Automation Connect (cellular)	\$1.38

Two-Way Voice

Two-Way Voice Alula Connect Family	1.37
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BAT-LTE AND BAT WIFI

Alarm Signals

Alarm Signals BAT-LTE and BAT WiFi (broadband)	\$2.76
Alarm Signals BAT-LTE and BAT WiFi (cellular)	\$5.08

Interactive

Interactive BAT-LTE and BAT WiFi (cellular)	\$1.38
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Two-Way Voice

Two-Way Voice BAT-LTE & BAT-WiFi (broadband)	1.37
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VIDEO SERVICE

Monthly Camera Pricing

1 Camera with 1,000	\$1.60
**Each Additional Clip	\$0.76
Up to 4 Cameras with Up to 4,000 Clips	\$2.42
**Each Additional Clip	\$1.38
Each Additional Camera with Each Additional 1,000 Clips	\$0.28
**Each Additional Clip	\$0.76

ENHANCED HOSTED SERVICES RATE CARD – I-VIEW NOW

These services are invoiced separately monthly and in arrears of service rendered. These services DO NOT include STANLEY Security Monitoring unless otherwise noted. These services must be billed by STANLEY Security. Pricing is at the sole discretion of I-View Now and can change without notice.

SET UP FEE

Each Account Created in Portal **\$7.50**

INDOOR

Video Alarm (Videofied, Total Connect) Indoor. Video Device Monitoring, Event Clips - (50 alarms max) ** **\$4.25**

Active Video (DVR, NVR, IP Cameras) Indoor. Video Device Monitoring, Live Video, Event Clips - (50 alarms max) ** **\$7.00**

OUTDOOR

Video Alarm (Videofied, Total Connect) Outdoor. Video Device Monitoring, Event Clips - (200 alarms max) ** **\$9.63**

Active Video (DVR, NVR, IP Cameras) Outdoor. Video Device Monitoring, Live Video, Event Clips - (200 alarms max) ** **\$12.38**

DEVICE MONITORING

Video Device Monitoring. Online/Offline. Health Monitoring. Downloading. End-user Lockout. **\$0.90**

Connectivity Check (CC). Connectivity Check of devices. **\$0.00**

GUARD TOURS *(Rates include monitoring and guard tour charges.)*

Central Station Guard Tours - Daily - 31 Guard Tours (Scheduled, Random, Automated) **\$52.50**

Central Station Guard Tours - Daily plus two on each weekend day - 40 Guard Tours (Scheduled, Random, Automated) **\$57.00**

Central Station Guard Tours - Twice Daily - 62 Guard Tours (Scheduled, Random, Automated) **\$85.50**

Video Guard Tours - must have Active Video, charged by individual video guard tour **\$1.50**

I-VIEW NOW READY DEALER *(Charged from I-VIEW NOW)*

I-View Now Ready Monthly Support. Includes: 1 Dealer Location, access to dealer portal (10 users), built in AI, e-mail and web support, Video Verification logo use, partner pricing, visible on dealer locator (after completing certification), end user leads, performance dashboard. **\$89.00**

I-VIEW NOW PRO DEALER *(Charged from I-VIEW NOW)*

I-View Now Ready Pro Monthly Support. Includes: 2 Dealer Locations, access to dealer portal (unlimited users), built in AI, e-mail and web support, Video Verification logo use, partner pricing, visible on dealer locator (after completing certification), end user leads, performance dashboard, phone support, welcome webinar, discounted access to live training sessions. **\$169.00**

I-VIEW NOW NOTES

- Installation Test Signals Received Day of Installation will be NO CHARGE
- CC = Connectivity Check
- VAV = Video Alarm Verification
- AV = Active Video

ENHANCED HOSTED SERVICES RATE CARD – LINEAR

These services are invoiced separately monthly and in arrears of service rendered. These services DO NOT Include STANLEY Security Monitoring unless otherwise noted. These services must be billed by STANLEY Security. Pricing is at the sole discretion of Linear and can change without notice.

ALARM CREATION done by STANLEY Security (*no charge to do this online*) \$5.00 each

LINEAR – PERS 4200X 3G

Telit SIM Service Plan - Linear 4200 and 4200X

1 MB w/10 minutes of 2-way voice	\$4.86
Data Overages - per KB	\$0.01
Voice Overages	\$0.10

LINEAR NOTES

- Contact STANLEY Security's Technical Support Department to Activate SIM's

ENHANCED HOSTED SERVICES RATE CARD – SECURENET

These services are invoiced separately monthly and in arrears of service rendered. These services DO NOT Include STANLEY Security Monitoring unless otherwise noted. These services must be billed by STANLEY Security. Pricing is at the sole discretion of SecureNet and can change without notice.

ALARM CREATION done by STANLEY Security (*no charge to do this online*)\$5.00 each

MANAGED ALARM TRANSPORTATION

	IP	GSM/CDMA
Managed alarm communication from customer's premise to central station, with carrier outage supervision	\$2.28	\$3.58

INTERACTIVE ALARM

Managed alarm communication from customer's premise to central station, with carrier outage supervision & System Sabotage Protection. Remote Arm/Disarm, Alerts, Zone Status, Event History.	\$2.73	\$4.36
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COMPLETE INTERACTIVE

Managed alarm communication from customer's premise to central station, with carrier outage supervision & System Sabotage Protection. Remote Arm/Disarm, Alerts, Zone Status, Event History PLUS Z-wave device control, Scenes & Event Schedules * Also includes 2 Way Voice service, if elected*	\$4.23	\$6.18
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COMBO

Combination of two communication paths installed on one system, whereas the IP, GSM, CDMA, LET or Wi-Fi can be set as primary with the secondary unit being backup. All plans above, when installed with 2 communication paths are included in this flat rate.	N/A	\$6.18
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VIDEO

SNView Video - Remote access video service with local SD card* in camera storage with up to fourteen (14) day continuous recording based upon camera configuration and activity within the camera's field-of-view. Event recordings are backed-up to Cloud. Includes up to 4 cameras, 250 events per month cloud storage and notifications. Add-on to Complete Interactive or Interactive Alarm. * Outdoor Cameras include 64GB SD card. Indoor cameras require the addition of up to a 128GB SD card, at the Dealer's sole cost and procurement.	\$4.50	N/A
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SNView Video Plus - Remote access video service with local SD card* in camera storage with up to fourteen (14) days continuous recording based upon camera configuration and activity within the camera's field-of-view. Event recordings are backed-up to SecureNet's cloud service. Includes up to 8 cameras, 500 events per month cloud storage and notifications. Add-on to Complete Interactive or Interactive Alarm. * Outdoor cameras include 64GB SD card. Indoor cameras require the addition of up to a 128GB SD card, at the Dealer's sole cost and procurement.	\$6.00	N/A
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ADD-ON 2 WAY VOICE

Add-on 2 Way Voice Service (available only on GSM/CDMA/LTE; select panels)	Included	\$1.04
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SECURENET NOTES

- System Sabotage Protection – If the panel goes offline during entry delay period, an alert will be sent to STANLEY Security of potential panel sabotage. Feature available based on panel type.
- Panel Offline Supervision – IP includes 5 minutes offline supervision with notifications GSM/CDMA to include 60-minute offline supervision with notifications.

ENHANCED HOSTED SERVICES RATE CARD – TELGUARD

These services are invoiced separately monthly and in arrears of service rendered. These services DO NOT Include STANLEY Security Monitoring unless otherwise noted. These services must be billed by STANLEY Security. Pricing is at the sole discretion of TelGuard and can change without notice.

ALARM CREATION done by STANLEY Security (*no charge to do this online*) **\$5.00 each**

STANDARD PLAN FOR TELGUARD PRODUCTS

Monthly Test	\$4.62
Weekly Test	\$5.45
Daily Test	\$6.21
Sole Path Commercial TG-7FS - 5 Minute Supervision (<i>*See Below</i>)	\$19.49
Sole Path Commercial TG-7FS - 60 Minute Supervision	\$14.66
Line Security - 200 Second Supervision	\$28.18
Six Hour Testing (Backup) - TG-7FS LTE only	\$9.49
PERS (TG-P, MXD3G)	\$5.69

ADD-ON SERVICES

Interactive Service	\$2.13
Flex hub	\$1.04
2-Way Voice	\$2.13

VIDEO VERIFICATION FOR TG-V2H AND TG-VFSIM

	<i>Data Included - KB</i>	
Residential	1,024	\$4.69
Indoor Commercial	2,048	\$5.87
Outdoor Secure	5,120	\$12.90
Outdoor Unsecure	10,240	\$14.66
Mobile App (Optional, includes 3 MB per month)	N/A	\$2.93
Overages	Per MB	\$2.30

TELGUARD HOMECONTROL INTERACTIVE SERVICE

2GIG AND DSC SYSTEMS WITH TELGUARD SIM

One Rate (<i>all inclusive: cell service, notifications, remote arm/disarm, z-wave, two-way voice & video/10 cameras</i>)	\$7.99
One Rate Basic (<i>includes cell service, notifications and remote arm/disarm</i>)	\$7.14

2GIG AND DSC SYSTEMS WITH TELGUARD SIM ADD-ON SERVICES

Two-Way Voice - Added to One Rate Basic	\$1.15
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DSC SYSTEMS WITH CONNECT24 SIM

Connect and Interact (<i>Interactive w/3G -10kB C24 signal transport</i>) ** (<i>was C24 Security Package</i>)	\$7.31
Two-Way Voice	\$3.45
Connect and Interact w/View (<i>includes 10kB C24 signal transport</i>) (<i>see C24 pricing for additional transport options</i>) **	\$11.11
Control (<i>includes Interact</i>) w/View (<i>**was C24 Automation Package</i>)	\$6.07

** Note: Effective 5/1/14 – Former non-bundled Rate Plans (Connect - \$4.62, Interact - \$2.36, Control - \$4.03, View - \$3.16) are no longer available.

ARLO GO

Arlo Go - 15 Minutes (Data Included: 100 MB)	\$5.45
Arlo Go - 30 Minutes (Data Included: 250 MB)	\$10.97
Arlo Go - 2 Hours (Data Included: 1,000 MB)	\$21.39
Arlo Go - 4 Hours (Data Included: 2,000 MB)	\$32.78
Arlo Go - 10 Hours (Data Included: 5,000 MB)	\$64.86

SAFETYNET SERVICE

SafetyNet (Wi-Fi with cellular backup) - 3 or more signals per month over cellular	\$4.62
SafetyNet (Wi-Fi with cellular backup) - 2 or less signals per month over cellular	\$1.24
Wi-Fi Only	\$1.24

ELK SERVICE

Elk (Part Numbers = ELK-C1M1CDMA or ELKC1M14GSM). <i>Any interactive charges will be billed from Elk.</i>	\$5.45
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TELGUARD NOTES

- Home Control One Rate Plan Description:
 1. Flat Rate for Non-Voice. It includes a self-test signal once per month.
 2. Unlimited Interactive Usage. Adds capability for remote arming/disarming, event notifications, automations, schedules, access for us to 20 users.
 3. Unlimited Voice Calls. Adds the capability to handle alarm events that require a two-way voice connection.
 4. Controls Z-Wave Devices Remotely
 5. View up to 10 cameras with storage up to 500MB or 21 days of age.
- Home Control One Rate Basic Plan Description
 1. Flat Rate for Non-Voice. It includes a self-test signal once per month.
 2. Unlimited Interactive Usage. Adds capability for remote arming/disarming and event notifications.

ENHANCED HOSTED SERVICES RATE CARD – UPLINK

These services are invoiced separately monthly and in arrears of service rendered. These services DO NOT include STANLEY Security Monitoring unless otherwise noted. These services must be billed by STANLEY Security. Pricing is at the sole discretion of Uplink and can change without notice.

ALARM CREATION done by STANLEY Security (*no charge to do this online*) **\$5.00 each**

UPLINK COMMUNICATOR

Uplink Base Rate - GSM or CDMA w/Monthly Test	\$5.18
Technology Assurance - Standard Unit	\$0.99
Technology Assurance - CFUL and CBUL	\$1.99
Technology Assurance - 4555	\$2.99
Uplink Standard Remote (<i>Cell Only & Upload/Download Capable</i>)	\$2.42
Uplink Advanced Remote (<i>Cell Only & Upload/Download Capable</i>)	\$6.21
Uplink Video (<i>Charged in addition to Base Rate & Remote plan.</i>)	
Bronze Video - Live View Only	\$1.45
Silver Video - Live View and 500 MB/7-day storage	\$2.14
Gold Video - Live View and 2 GB/30-day storage	\$3.52
Uplink Broadband	\$2.62
Uplink Broadband w/Two-Way Voice	\$3.04

UPLINK VIDEOFIED - MODEL 4010 ONLY

Residential Plan - 1MB	\$4.49
Residential Plan with Remote App Support - 1MB - Residential	\$7.59
Indoor Commercial Plan - 2MB	\$5.45
Indoor Commercial Plan with Remote App Support - 2MB - Indoor Commercial	\$8.56
Outdoor Secured Plan - 5MB	\$10.97
Outdoor Secured Plan with Remote App Support - 5MB - Outdoor Secured	\$14.08
Outdoor Public Plan - 20MB	\$31.67
Outdoor Public Plan with Remote App Support - 20 MB - Outdoor Public	\$34.78
Data Overage Charges – Per-MB	\$2.07

UPLINK PERS

Logic Mark Cell + Voice Plan	\$6.90
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UPLINK FIRE

Secondary Fire	\$5.18
Primary Fire - Hourly Test	\$18.98

UPLINK NOTES:

- Activation fee is waived when dealer activates account on portal.

Schedule "1" Dealer Rate Card

Payment for invoices is due upon receipt. Monitoring fees are paid in advance of services rendered. Enhanced Hosted Services fees are paid in arrears of services rendered. Any invoices over 30 days will be charged interest at the rate of 1.5% per month. Any open balances remaining after 60 days will result in account termination and subscriber notification of disconnect. Collection proceedings will begin immediately. No cash refunds will be given. If an account is cancelled for any reason, a credit will be issued and will be applied to the next invoice. STANLEY Security requires a minimum of 10 accounts, which is equal to Five Hundred Dollars (\$500.00) in billings per year. I have read and understand the information on this Schedule "1" Rate Card and all Enhanced Hosted Services Rate Card(s) and agree that they are part of the Master Monitoring Agreement and shall fall under all the stipulations therein.